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Boise, Idaho, United States

Languages: Portuguese, Spanish, English, Dutch

CAREER OBJECTIVES

Keep challenging myself and growing as a professional. My experience and international education in business, information systems and supply chain in combination with leadership skills, are the stepping stones for new challenges at a strategic and tactical level.

PROFESSIONAL EXPERIENCE

- 11/2019 – Present **Global Senior Supply Planning Manager**, Idaho, United States
- Responsible for the full setup supply chain and setup of new business processes to allow of the business expansion to new countries including China, UAE, Taiwan, Argentina
- 06/2016 – 11/2019 **North America Planning Manager**, Maryland, United States
- Lead a Supply Chain team in charge of supplying both USA & Canada, ensuring timely importation of products into the country with the lowest working capital.
 - Improved forecast accuracy to rank the Top 1 among 20 countries in the Division in 2016
 - Implemented business intelligence tools to make decision based on product profitability and reduce inventory by US\$ 600,000 while maintaining service levels at 99.3%
 - Lead the Sales & Operations Planning process and cross functional collaboration
- 07/2013 – 05/2016 **Global Planning Manager**, The Netherlands
- Proposed a full end-to-end strategic inventory optimization for Brazil and United Kingdom
 - Trained various business units on Supply Planning processes.
 - Improved S&OP and other Demand and Supply Planning processes while seconded to UK, Brazil and USA which help those countries achieve reduction of inventory
 - Improved customer service level reporting capabilities, which allowed to further improve service level by 2%
- 03/2011-06/2013 **Network Planning Manager**, The Netherlands
- Decided on strategic demand allocation between productions sites in Argentina, Germany, China and Netherlands. Avoided serious supply issues, caused by unexpected country legislation changes
 - Created a sourcing strategy for a category of products. Included overall sourcing cost in order to support fast growing markets
 - Implemented a Sales and Operations Planning process and Global Supply Review for senior executive management for a €1.3 billion business
- 08/2009-02/2011 **Category Manager - Operations**, The Netherlands
- Single point of contact between Sales/Marketing to Operations and vice versa and proposed solutions to business cases ranging from 100k to 1million Euros at the tactical level.
 - Liaise at different levels of the organization to support the launch of new products in various countries
 - Successfully analyzed operations scenarios for decision-making during a quality crisis.
 - Represented Operations in CAT meeting for Enhanced Recovery Category
- 01/2001 – 08/2007 **INDECO S.A.**, Lima, Peru
Production Control & Production Planner
- As Operations representative travelled to Brazil to analyze the business requirement for the IT implementation of SAP in Lima
 - Liaised with Oracle developers to define the business requirements for various planning systems implemented during 2006-2007

EDUCATION

Master of Business Administration in Information Systems (MBA)
Maastricht School of Management, Maastricht, The Netherlands

APICS – CSCP: Certified Supply Chain Professional
Association for Operations Management (APICS) - ID #1691004

Bachelor's of Science (BSc.) in Mechanical Engineering
Pontificia Universidad Católica del Perú, Lima, Peru

PROFESSIONAL TRAINING

2017	Leading Operational Excellence – Massachusetts Institute of Technology Sloan School of Management (MIT)
2016	Leading People and Teams, University of Michigan
2013	Sales and Operations Planning 2.0 Workshop – SCM

AFFILIATIONS

- Professional Member in The Association for Operations Management (**APICS**)
- Associate Member of The American Society for Quality (**ASQ**)

PUBLICATIONS

- **"Managing Innovation, Technology, and Entrepreneurship"** ISBN:978-1-84126-267-3, Meyer & Meyer, 2009
- Authored the article **"A changing scene: Comparing Business Cultures in Peru and The Netherlands"**, Global Business and Organizational Excellence Journal, Wiley Periodicals Inc., 2010.

TECHNOLOGY PROFICIENCY

MS Office	Proficient level of Excel, Access, Word, PowerPoint
Business Intelligence	Qlikview, Power BI, Power Pivot, Power Query, Tableau
Programming	Java, Python
SAP	SAP APO DP (Demand Planning), Materials Planning software

LANGUAGES

Business fluent: **Portuguese, Spanish, English**
Intermediate: Dutch